

### 10.3.2 Descaling Logic – Machine Blockage

A descaling alert gets triggered on the machine and shown on the MMI based on:

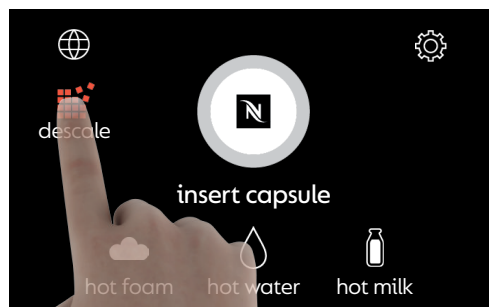
- **The “threshold”** computation based on the water hardness and consumption (recommended descaling)
- **The required** descaling

If a descaling alert is triggered,

- the MMI shows a steady descaling icon notification for the initial 15 days after the alert which can be dismissed,
- after 15 days have passed without a descaling, the descaling icon stays steady permanent and can not be dismissed,
- after 8 more days without descaling, the descaling icon starts blinking,
- after another 7 days without descaling, the machine is blocked and descaling is forced before operation is possible again.



### 10.3.3 Coffee module 100/120/200



1. When the “descale” symbol appears in red, the machine should be descaled. Tap on the red descaling symbol.

Follow instructions on screen.

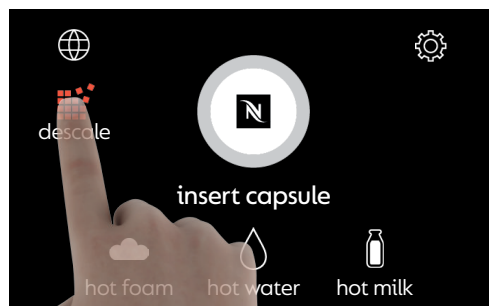
Alternatively, the maintenance menu can be entered to start the descaling procedure.

Prepare the following items to complete the descaling process:

- cleaning tank
- waste water container
- 2 bags of *Nespresso* liquid descaler
- 1 l of water

The procedure will last about 20 minutes.

### 10.3.4 Milk Module (Momento 120)



1. When the “descale” symbol appears in red, the machine should be descaled. Tap on the red descaling symbol.

Follow instructions on screen.

Alternatively, the maintenance menu can be entered to start the descaling procedure.

Prepare the following items to complete the descaling process:

- cleaning tank
- waste water container
- 4 bags of *Nespresso* liquid descaler
- 2 l of water

The procedure will last about 60 minutes.