

10 WAYS THAT YOUR WORKSPACE IS EXPECTED TO CHANGE

Last year at Nespresso® Professional, we undertook some research to understand what the future of work was expected to look like for businesses across the UK.

While we identified some interesting and relevant concepts, it is no surprise that the past few months have had a significant impact on businesses' priorities – and in the wake of the UK's lockdown, these expected trends have all been subject to change.

So, what does the future of work look like now?

Our recent research surveyed over 500 UK employees, interviewed workplace experts and looked at recent research to uncover how Covid-19 has directly impacted the short and long term future of work.

Our full report is coming soon, but here is a teaser of what we found.

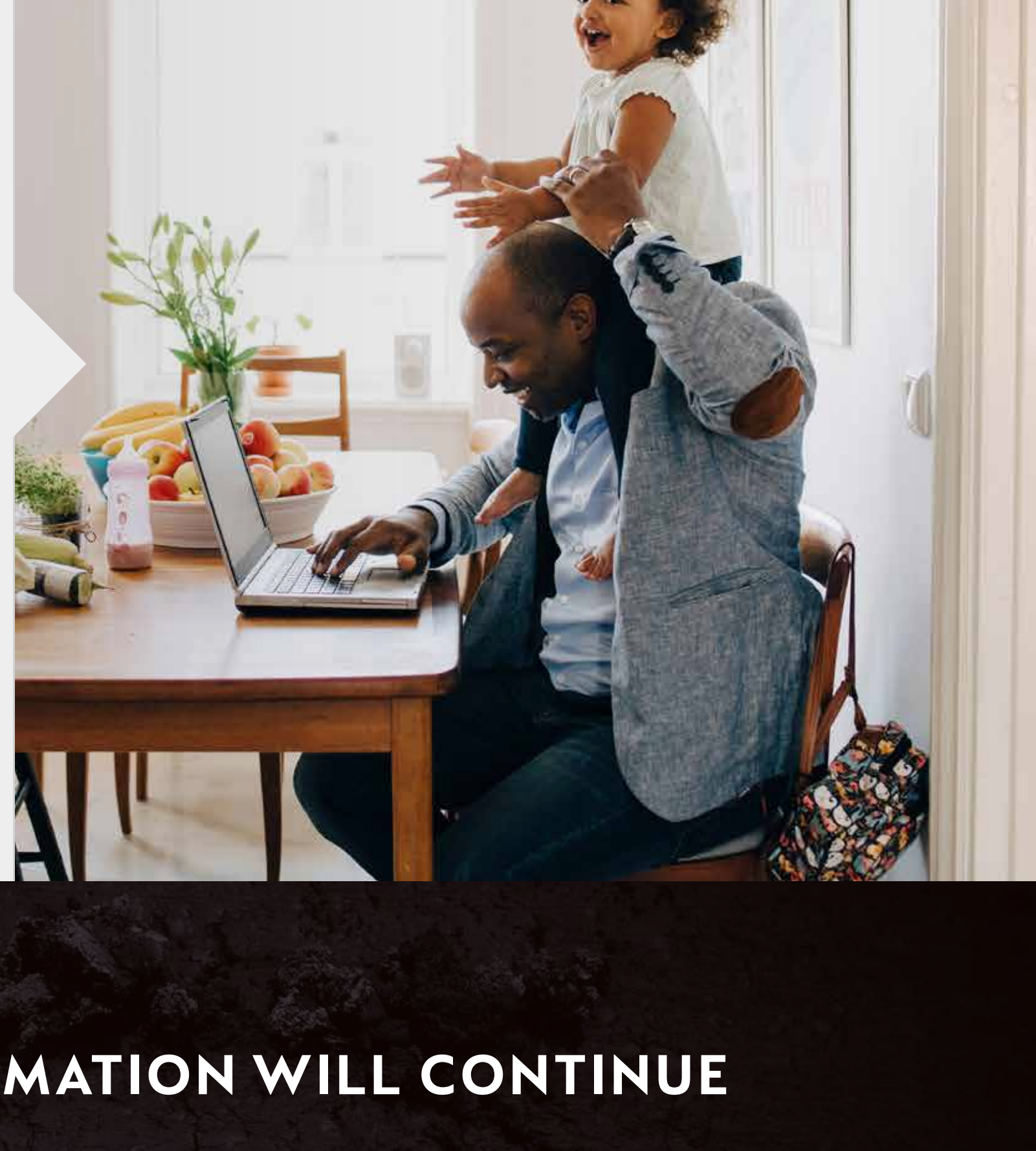
While some anticipated trends have been accelerated, we have been able to shed light on some emerging changes to physical workspace preferences and requirements, the key concerns for both employees and employers, and changing outlooks on health and wellbeing in the workplace.

Here are some of our key findings...

REMOTE WORKING IS HERE TO STAY

49%

49% of businesses expect to spend more time working from home than before.



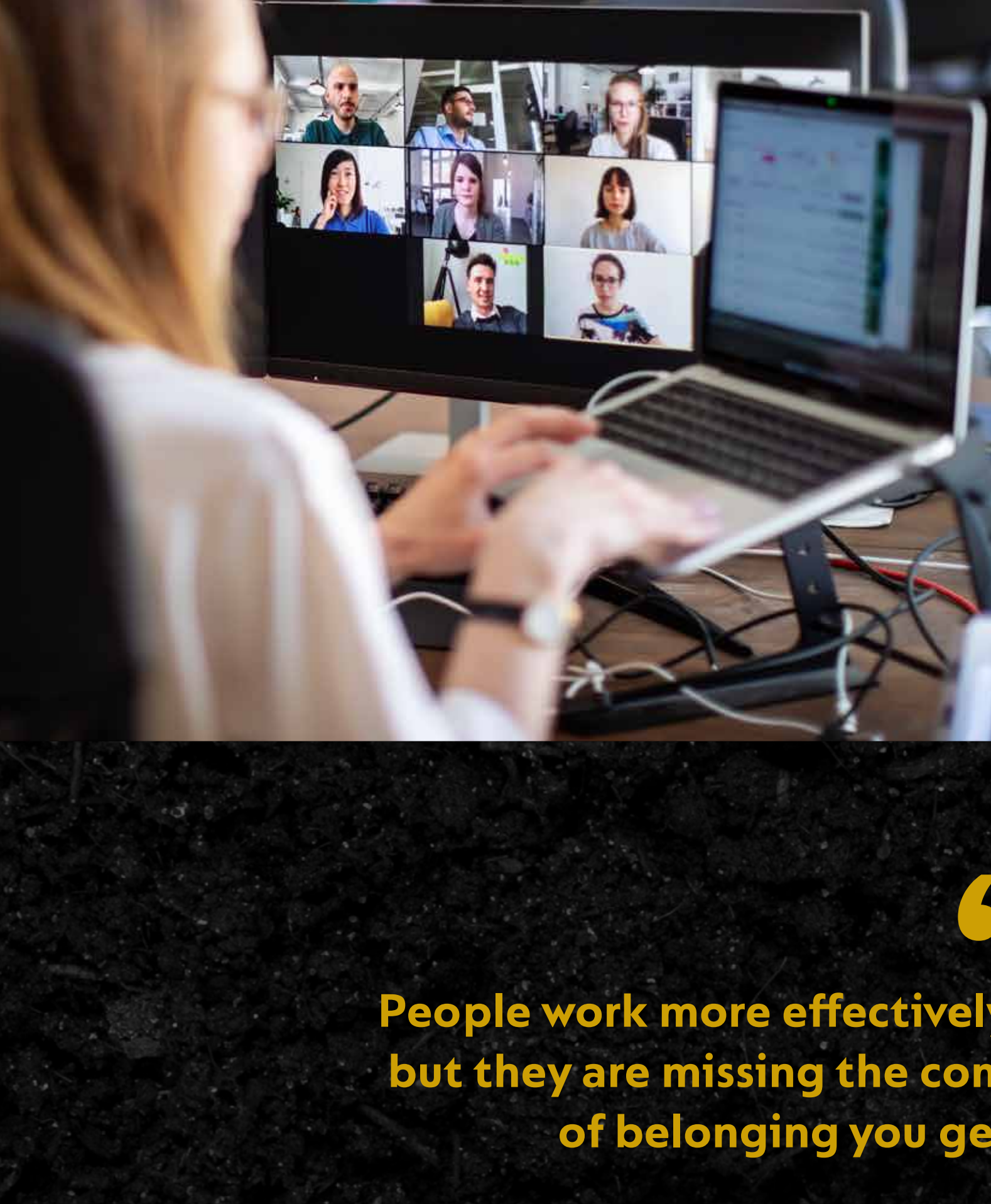
AND DIGITAL TRANSFORMATION WILL CONTINUE

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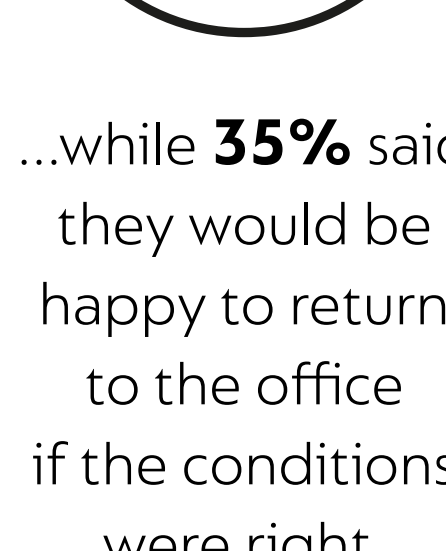
We could see the start of AI-enabled decision making, whether we come into the office or not. AI will take variables surrounding the office – such as how busy the commute to the office is, or how many meetings are booked in that day, and determine a percentage of how safe it is to go in.

Oliver Baxter, Insight Programme Manager, Herman Miller

WE STILL NEED THE OFFICE



30% of those we surveyed expressed a preference for continued remote working...



...while **35%** said they would be happy to return to the office if the conditions were right.

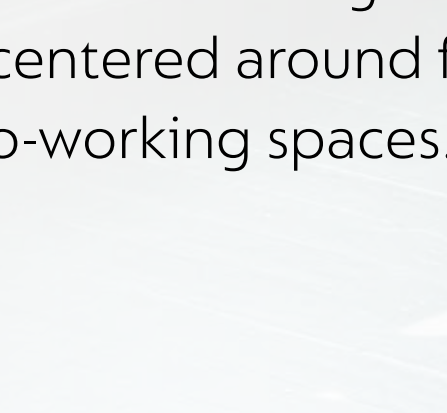
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People work more effectively at home for individual work, but they are missing the community aspect and the sense of belonging you get with the workplace.

Linzi Cassels, Principle and Design Director, Perkins + Will

BUT IT WILL NEED TO ADAPT

19%



19% of those surveyed see the future office as a space for centralised socialising and creative thinking.

For those in the inner city and suburbs, collaborative spaces will be more important, while those in rural areas will see a greater need for 'workspaces centered around food and coffee', and co-working spaces.



ORGANISATIONS WILL INCREASINGLY UTILISE CO-WORKING AND THIRD SPACES

34% of large enterprise businesses see themselves utilising co-working and collaborative spaces in the future.



HEALTH AND WELLBEING ARE HIGH ON THE AGENDA

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Health anxiety is now a top 3 consideration

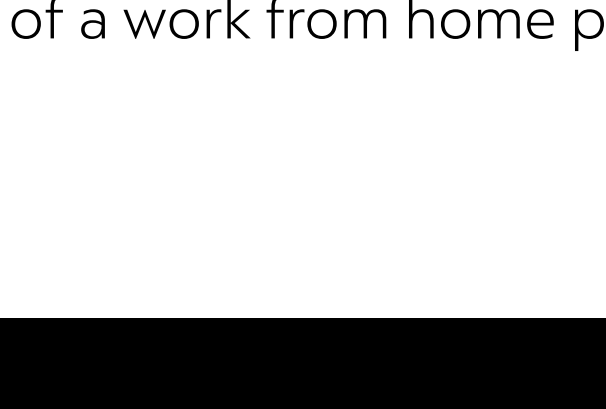
Simon French, Workplace & Design Director, GSK

Employees are increasingly worried about safety & hygiene and how new measures will impact collaboration



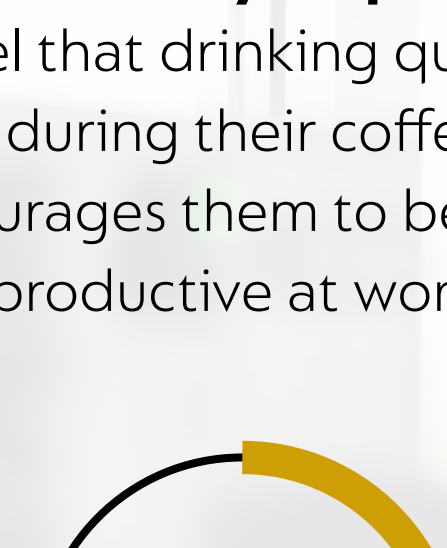
21% of employees expressed a concern for cleanliness when they return to the office while **19%** say they're concerned about how they can collaborate safely with new measures in place.

Businesses need to re-think their employee benefits package



When asked about a remote working package, 53% of employees expect employers to pay for new technology, and **80%** are interested in premium coffee solutions as a part of a work from home package.

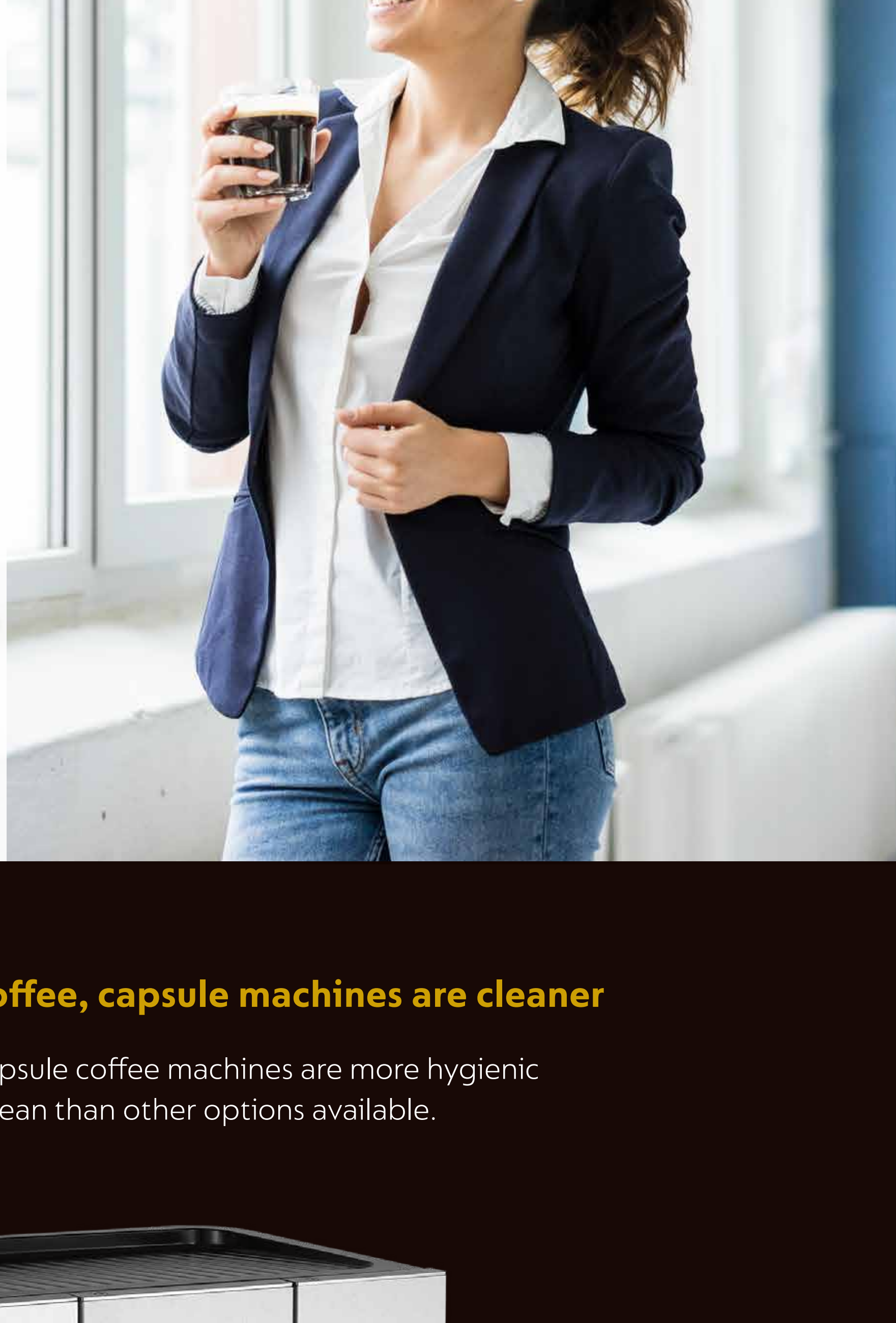
QUALITY COFFEE IS REALLY IMPORTANT



86% of survey respondents feel that drinking quality coffee during their coffee break encourages them to be more productive at work.



And **84%** feel that drinking quality coffee helps them to relax and recover from stressful situations.



And when it comes to coffee, capsule machines are cleaner

Over 60% agree that capsule coffee machines are more hygienic and are easier to clean than other options available.

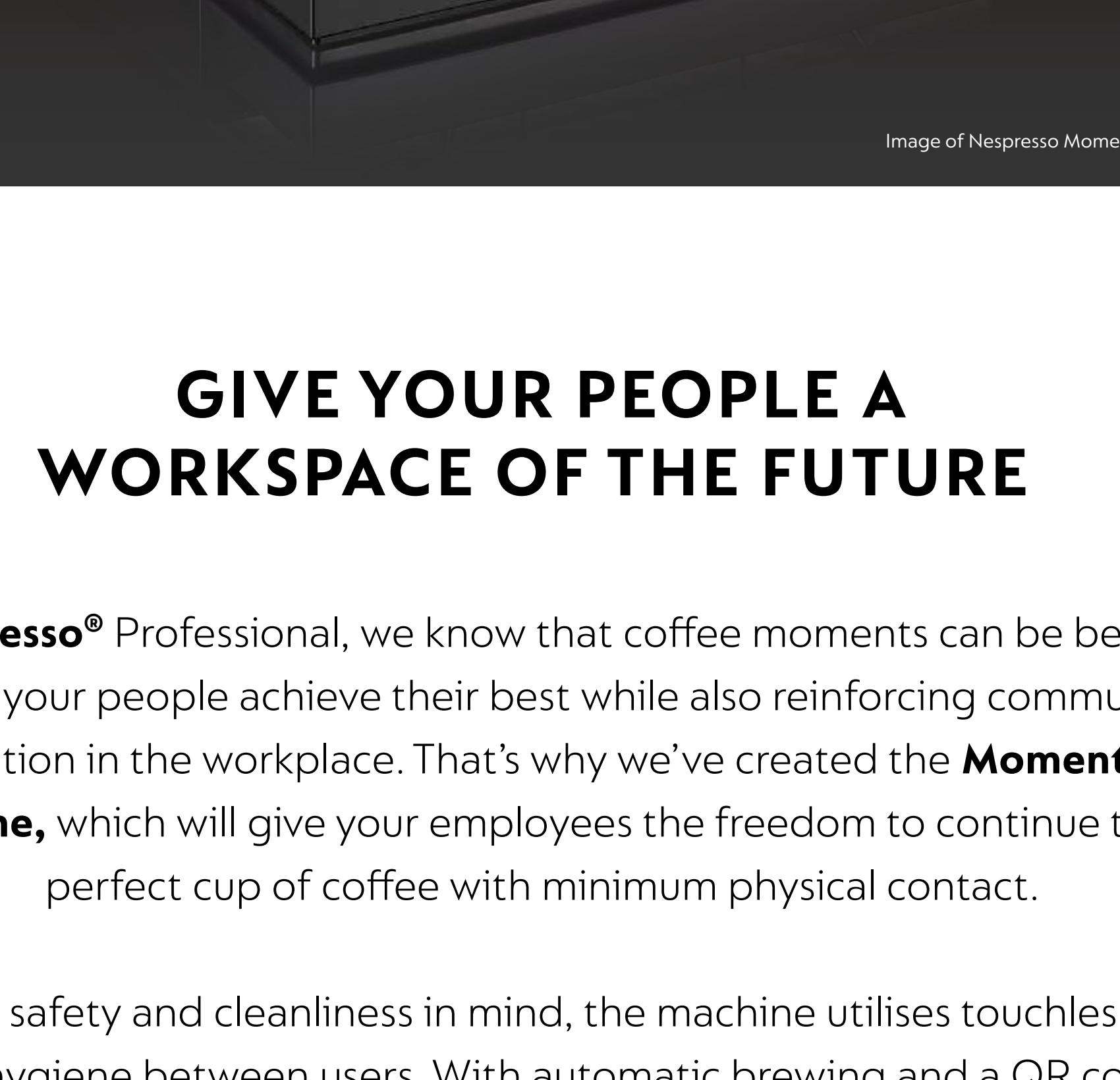


Image of Nespresso Momento and Milk machine with touchless technology

GIVE YOUR PEOPLE A WORKSPACE OF THE FUTURE

At Nespresso® Professional, we know that coffee moments can be beneficial in helping your people achieve their best while also reinforcing communication and collaboration in the workplace. That's why we've created the **Momento and Milk coffee machine**, which will give your employees the freedom to continue to brew their perfect cup of coffee with minimum physical contact.

Designed with safety and cleanliness in mind, the machine utilises touchless technology for improved hygiene between users. With automatic brewing and a QR code reader to allow you to make a coffee remotely through a webpage app, users can create 12 milk recipes and 4 black coffees in three cup sizes.

To find out how Nespresso® Professional can help your employees collaborate and re-connect in a socially distanced workplace, contact your sales representative, or call

210 67 11 007

to talk to one of our team, or

VISIT OUR WEBSITE

to find out more.